

# PrePayMania Business Account Application Form

Please Print this form and fax back to 01782 646613

Please ensure you fill in as much information as possible. The more accurate information you provide the faster we can process your application. You may use additional sheets if required.

## General Information:

Full Name: .....

Email: .....

## Business Contact Details:

Job Title: .....

Company Name: .....

Department: .....

Contact Number (include dialling code and Extension Number) :

.....

Fax Number:

.....

## Business/Company Registration Information:

Head Office Address:

.....  
.....  
.....  
.....

Head Office Post code:

.....

Company Telephone Number:

.....

Company Registration Number:

.....

Company VAT Number:

.....

**Business Account Details:**

Accounts Department Contact Name:

.....

Accounts Department Job Title:

.....

Accounts Department Telephone Number:

.....

Accounts Department Fax Number: .....

Accounts Department Email Address: .....

Delivery Address:

Delivery address if different to above:

.....

.....

.....

.....

.....

**Other Information:**

How many Employees does your business have? .....

Approximately what is your annual turnover?: .....

.....

What your legal status of your business: i.e Limited, PLC, Partnership?

.....

How many years have you been trading?

.....

How many offices does your business have?.....

Please describe the nature of your business?.....

What is your position i.e a Manager, Director, Assistant?

.....

What Products and Services are you interested in?

.....  
.....  
.....  
.....

How did you hear about our company?

.....  
.....  
.....  
.....

I have read and agree to your terms and conditions see below tick here [ ]

Signed: .....

Name: .....

Name of Business: .....

Date: .....

Please fax back all above pages to 01782 646613

# Business Terms and Conditions

## Methods of Payments:

PrePayMania accept the following:

Paypal sales@prepaymania.co.uk

Cheque or postal order please make payable to **Prepaymania Limited** Write your customer account number and order number on the back of the cheque. Please note payment may take up to 10 working days to clear.

Please post to the following address:

PrePayMania  
Unit 20 Imex Tech Park  
Trentham Lakes South  
Stoke-on-Trent  
Staffs  
ST4 8LJ

## Bank Transfer

If paying by bank transfer, you must provide your account number and company name as the reference to your bank. Failure to do so will result in a delay in your order. Please ensure any service charges are paid by yourself. Payments can take up to 10 working days to clear there after your goods will be despatched.

- Account name: Prepaymania Limited
- Account number: 70029394
- Sort code: 20-92-60
- Swift: BARCGB22

We can only accept payments from person over the age of 18. All goods must be paid for in full before we can process your order.

## Business Credit accounts:

All goods must be paid for in full within 30 days of the invoice date.  
We may charge administration charges and interest on overdue invoices.

Your information may be shared with Credit Agencies to do our checks

## Products and Pricing:

All goods are the property of PrePayMania until they have been fully paid for.

Our Prices include VAT. Our pricing is always accurate but there maybe times when prices maybe mispriced and stock may not be available. We will ensure to communicate with you if any of this occurs. You may decide to cancel your order which is understandable.

Our delivery times are estimated and will not be liable for any loss or delays.

If you wish to make a complaint or raise any concerns feel free to call us on 08456 777755 or email us [trade@prepaymania.co.uk](mailto:trade@prepaymania.co.uk) and we will try to resolve the issue as smoothly as we can

You may wish to write to a manager in which case please write all your details including account numbers, order number/s, queries, concerns issues etc and post to.

PrePayMania  
Unit 20 Imex Tech Park  
Trentham Lakes South  
Stoke-on-Trent  
Staffs  
ST4 8LJ

PrePayMania appreciates your comments and suggestions at all times.

### Right to Cancel

Under the Consumer Protection (Distance Selling) Regulations 2000, you have the right to invalidate the contract for the purchase of your order within seven days of delivery (beginning the day after the receipt of the commodities).

To cancel your order before deliverance, you must first confirm your purchase order status inside the purchase order. If your order has not reached the delivery operation, a customer service operative will be capable of cancelling your order. Please call 0845 677 7755 with your purchase order number prepared.

To invalidate this contract, you must contact PrePayMania to obtain a returns number.

You are responsible for giving back the items in a re-sellable status. The item must not have been utilized, must be complete with all parts and the packaging must be not be broken. Note that if these circumstances are not met we may not accept returned goods.

We recommend using a shipping method that renders proof of delivery and can remit for lost or damaged goods for higher value items. Please check that all returns are firmly wrapped and packaged. Prepaymania will not refund return carriage on items returned under the distance selling act

We will not be held responsible for any units that have been damaged during transport.

### Special Orders

We will gladly take in special purchase orders for products from manufacturers we represent, but which are not presently stocked in our inventory. Special orders must be prepaid, and may not be returned or cancelled

## Delayed/Lost Delivery

1. If you have not acquired your order within 15 working days of dispatch (Sundays not included), you must at once advise PrePayMania Customer Services of the delay/loss.
2. In case of a replacement purchase order being sent to you, all replacement merchandise/s will be posted to you succeeded by a non-delivery declaration from which you will need to complete and return.
3. Where a money back is requested, the non-delivery declaration from must be returned accomplished before a money back can be authorised.
4. The declaration form will be sent to the email address provided with the original order, and on receipt; necessitates completion in full and sent back to the freepost address provided with the form.
5. Should the accomplished non-delivery declaration form not be received within 10 business days of receipt, then you will become amenable for the cost of the initial goods & postage. a. Where a replacement has been requested and sent off, this will be billed to the mode of payment for your purchase order if a replacement has already been discharged. b. Where a refund has been sought and the form has not been obtained in the given time, then the cash back will not be processed.
6. This billed amount will be refunded upon receipt of the accomplished non-delivery declaration form if obtained within 20 working days starting from the date of receipt for the non-delivery declaration from. Forms acquired between the 11th and 20th working day will receive a 20% administration fee of the value of the misplaced parcel and will be billed to the mode of payment for your purchase order. Any form given back after this period will be considered as void.

## Returns

1. In summation to your legitimate rights, if you wish to return goods beyond the 14 day cancellation period, we operate a 28 day faulty returns period.
2. All of the products on sale have fulfilled our high quality-control standards.
3. Refunds will be for trade goods only and does not include any carriage costs paid to us.
4. Please ensure that all items to be returned are securely wrapped and boxed.
5. We advocate using a posting method that provides proof of delivery and can compensate for lost or damaged goods for higher value items.
6. We would not be held answerable for any units that have been damaged in transit.
7. We do not operate a try before you buy policy.
8. Any goods found to be broken within 28 days will be exchanged/repaired
9. Merchandises found to be fiddled with by the customer will not be substituted, but will be returned at the customer's expense.
10. Goods that are sent back with no fault. Will be returned to the customer at the customers expense. No refund is given for products returned non faulty after the first 14 days
11. Employed earpieces and Bluetooth headsets will not be accepted due to hygiene reasons.
12. Software disks, games, UMD disks, cannot be sent back if the security protection seal has been broken.
13. In certain circumstances, faults will need to be diagnosed by the makers of the item before any item exchange/repair can be made (i.e. memory card reading faults, handset not powering up etc.).

## Manufacturers Warranty

Beyond of the 28 day faulty return period, recalled items will not be recognised, unless if its still within the manufacturer's warranty. Items returned to us will be forwarded to the manufacturer for repair or item replacement.

For repairs/item replacements under manufacturers warranty for any item excluding Sim free, prepay or contract please email PrePayMania

## PrePayMania SIM Free.

Please note that warranty claims over 28 days for SIM-free handsets are resolved in the most quick way through your local repair centre. Please call us for manufacturer repair centre information.

## Business Customers

If you are a business organisation or if the commodities are used solely or in part for business functions, we shall not be answerable to you for any liabilities including loss of earnings, (whether direct or indirect) data, gains, goodwill, or incidental, or significant loss that you may encounter as a result of the procurement of trade goods from us. Any other financial obligation shall be limited to the price paid for the goods. We do not oust our accountability for death or personal injury.

## General Handset Return Conditions

All returns should be in as new condition with display and key buttons protective film unscathed (where applicable). The handset must be returned packed in the primary undamaged box including the box inners as well as the phone's accessories and literature that came with the mobile phone

PrePayMania is not answerable for any numbers or data lost.

Your recalled item will be considered void or will draw in an administrative charge as detailed in the charges segment beneath if:

- Modifications to manufacturer's settings have been made.
- Uninstalling pre-installed manufacturer's content such as games.
- Proof of the phone being opened or efforts to meddle with fixing screws/clips
- The phone or memory card contains personal data such as pictures, contacts or any other downloaded content like ringtones, games etc.
- The mobile phone is protected by the non default pin code.
- Licensed software seal has been broken.

## Charges

The following handling charges are pertinent in instances where:

Extraction of personal data £25.00

Superficial damaged devices (i.e. scuffs, minor scratches etc.)£50.00

Dilapidated/misplaced handset box £20.00

Misplaced handset manual £14.50

Misplaced manufacturers/personal hands free kit £19.50

Misplaced leather casing, in-car charger, battery, mains battery charger, CDROM software , data/USB cable etc. £19.50 each

Mislaid free purchase pack Retail price (as indicated on your invoice)

In situations whereby Personal Information cannot be deleted from the handset using the manufacturer's reset functions or the seal of the included licensed software has been tampered, your device will be sent back to you.£9.00

## Packaging

Please make sure that the device is securely wrapped and boxed. Do not send any accessories as well as the battery and battery back cover except in instances when the problem is a power/charging fault then send the battery and the charger.

We advocate utilizing a shipping method that supplies proof of delivery and can recoup for lost or damaged commodities for higher priced items.

We cannot be held responsible for any items that have been broken during transport.

## SIM/Memory Cards

It is imperative that all sim/memory cards are removed from handsets. Cards must not be returned with the device and we cannot have any accountability for cards, credit on pre-pay cards, or call fees on contract phones. If we do receive a sim/memory card it will be discarded instantly for security reasons.

## Data/WAP Settings/Ringtones and Logos

Please be mindful that a component of the test process may include upgrading the software version on your phone. If the memory is erased and restarted as part of the refurbishment process, PrePayMania will not be held answerable for any numbers or data erased.

## Proof of Purchase

A copy of the proof of purchase must be attached with the mobile phone to verify the warranty. Non-conformity may slow the timeframe of your refurbishment. This can be a copy of your original invoice that was discharged together with the handset.

## Warranty

If the device is in warranty the engineer will refurbish or exchange the mobile phone according on the manufacturer's procedure. Physical or liquid damage is not covered by manufacturer's warranty and is subject to either a charge for repair which will be quoted prior to action being taken or a charge of £25 for return of the phone un-repaired to cover labour and administration costs.

All handsets carry a 1 year manufacturer's warranty. If your broken item is not included by being outside of the warranty time period or defects that is not included, then please refer to the Fees section beneath.

Should the fault/damage on your device be held as not being covered within the manufacturer's warranty, then we will inform you by mail as to the cost to repair the device. Handsets which are considered as above economical repair may not be repairable and will receive an administrative fee of £25 for it to be returned in the status it was mailed.

## Charges

The succeeding handling/inspection costs are pertinent:

Physically damaged or contains liquid ingress £25

No Problem Found- £25

Above Economical Refurbishment- £25

Resisting an Estimate- £35

Disposal of device- £20

All preceding fees cover return postage

Information You Provide To Us

The subsequent applies to any information you provide to us, for instance during any registration or order placement procedure.

You empower us to use, keep or alternatively process any individual data which refers to and identifies you, including but not limited to your name, email address, telephone number and address, to the extent understandably necessary to accomplish your purchase order, market/communicate merchandises and services and handle with any queries pertaining to the corresponding whether by us, our partners, successors (including the purchaser of the whole or part of our business), affiliates or sub-contractors (unitedly our 'Partner Companies'). If you would like to call for information or reassess or alter any part of your personal information then you should e-mail us at [trade@prepaymania.co.uk](mailto:trade@prepaymania.co.uk)

If you get or choose to purchase merchandises through our website or give us individual data then we may compile information regarding your purchasing behaviour and if you post us individual correspondence such as e-mail or letters then we may compile this data into a file specific to you. All such information collected by us shall be indicated to in these terms and conditions as 'Personal Data'

## Online Contract Formation

By completing and presenting the electronic order form you are concurring to these Terms and Conditions and are making a bid to buy merchandises from PrePayMania. Our acceptance to your offer will only be regarded as complete at the time we transmit the shipment confirmation e-mail you, or when the commodities you ordered are adequately dispatched, whichever occurs first. If for any reason your purchase order is refused before we take in your bid and defrayment has been taken, a full cash back will be established at once. Any goods on the same order which we have not confirmed in the shipment confirmation e-mail or SMS and that have not been dispatched to you do not form part of the valid contract between you and PrePayMania.

## Fraud

PrePayMania will not indulge any attempts to receive goods by fraudulent methods. Any fraudulent action will be reported to the pertinent authorities. Please be informed that Internet host IP addresses are kept on record when placing a purchase order online.

## Disclaimer

Any trade names utilized on our site are the trademark of their individual owners. The utilization of established trade names on the site is for the publicity of the sale branded products and does not mean any association or representation of the respective brand proprietors. Errors and omissions excluded. All rights reserved.

Please be aware that employing unauthorised products with your mobile phone may nullify your mobile phone's manufacturer's Warranty. PrePayMania is not answerable for any defects induced to your mobile phone.

We may alter these terms and conditions from time to time and post the new edition on our site, following which all utilization of our site will be regulated by that edition. You must verify the terms and conditions on the site on a regular basis.

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